

Crystal Scott, MSN, RN-BC



Crystal Scott, MSN, RN-BC, graduated from Clara Barton High School in Brooklyn, New York where she received her Licensed Practical Nursing (LPN) training and certification.

She attended Howard University earning a Bachelor of Science Degree in Nursing. Recognizing the importance of education, Crystal enrolled in George Mason University earning a MSN, with honors.

Crystal began her professional career as a staff RN at Howard University Hospital. She later transferred to the Washington Hospital Center (WHC) and practiced in various nursing departments including high-risk obstetrics, intensive care nursery, orthopedics, cardiac transplant and oncology. In 2005, Crystal was recognized as the Washington Hospital Center Nurse of the Year. As her career advanced, she held various leadership and management positions at Washington Hospital Center, including Assistant Nurse Manager and Interim Director of the Medical-Surgery Telemetry Department. The President of WHC recognized Crystal for her role in achieving milestones in the Magnet program for the hospital.

Throughout her career, Crystal excelled in various staff positions at Providence Hospital prior to her assuming the position of Geriatric Nurse Educator at Carroll Manor Nursing and Rehabilitation Center. Crystal played an integral role in the implementation of an integrated Electronic Medical Record (EMR) system that resulted in Carroll Manor becoming the first long-term care facility in Washington, D.C. to utilize an electronic medical record system.

She was the first RN at Carroll Manor to become board certified in gerontology. She was instrumental and oversaw educational study sessions for RNs and LPNs obtaining national certification in gerontology. Carroll Manor was the first long-term care facility in the Nation to graduate a class of LPNs certified in gerontology. She created and implemented an advanced training program for Certified Nursing Assistants, specializing in dementia and end of life care. Crystal served as Program Coordinator for the Pathway to Excellence Magnet program. In July 2014, the American Nurses Credentialing Center (ANCC) awarded Carroll Manor the Pathway to Excellence designation, making it the fourth nursing home in the country to receive this prestigious honor. In the nursing community, she is well known for her constant professionalism and knowledge of evidence based practice.

Crystal designed a company making educational programs accessible to health care workers across the continuum, by building and enhancing competence through best practices, education, experience, theory and research. She is the President of Quality Resource Management, LLC.

Crystal is also the President of the Honor Society of Nursing, Sigma Theta Tau International, Gamma Beta Chapter, Howard University. She is an active member of the Black Nurses Association of Greater Washington DC Area Inc. and serves on several committees. Crystal is very active in her community and church. She participates in volunteer and outreach activities for women, youth and older adults.

Crystal is married to Paul Scott and the proud mother of two sons, Paul and Michael and a beautiful daughter, Victoria.